PHARMACY BULLETIN

Distribution: All active pharmacy providers

Vol. 24, No. 2 August 24, 2001



www.dss.state.mo.us/dms

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DISEASE MANAGEMENT PROGRAM DEVELOPMENT BY MISSOURI MEDICAID

This is to notify providers that the Division of Medical Services is developing a disease management program to improve the quality of care for Missouri Medicaid patients. Pharmacy providers, along with physicians, will have the opportunity to play a key role in this new venture.

Although the design of this new program has not been finalized and credentialing requirements for pharmacists and/or pharmacies have not been fully developed, the ability to identify prescribers will be essential to the success of disease management. In preparation for this program and to begin additional program management opportunities, it is essential for DMS to accurately identify prescribers. As you know, there is no universal prescriber identification number. The Drug Enforcement Administration will not provide easy access to their numbers and further are reluctant to see their numbers used for identification other than for controlled substances. For that reason, until universal provider identification numbers are available, DMS will utilize the Missouri State Bureau of Narcotics and Dangerous Drugs (BNDD) identification number on claims.

<u>Pharmacy providers are strongly encouraged to immediately utilize the BNDD number or provider number in the prescriber field.</u> In order to allow for an orderly implementation, this policy will not be mandatory until December 1, 2001.

CLAIMS FILING INSTRUCTION REVISION -- PRESCRIBER IDENTIFICATION ON MISSOURI MEDICAID PHARMACY CLAIMS

Effective immediately, the Missouri Medicaid pharmacy claims filing process will accept the Missouri State Bureau of Narcotics and Dangerous Drugs (BNDD) identification number in the prescriber identification field. Providers are encouraged to immediately utilize this identification number, the Medicaid provider number or state abbreviation and phone number for out of state prescribers in lieu of the prescriber's name or DEA (see further discussion below).

Effective December 1, 2001, use of the Missouri Medicaid provider number or BNDD number will be required on pharmacy claims. This gives pharmacy providers ninety(90) days in which to make this change. Providers may obtain prescriber BNDD numbers directly from prescribers or on the Internet at the following site: http://www.health.state.mo.us/ResourceMaterial/BNDDList.html.

<u>Claims submitted on or after that date that do not identify the prescriber's Missouri Medicaid provider number or BNDD number will be rejected.</u> For details on this requirement and how to address advanced practice nurse and out of state prescribers, please refer to the important claims filing clarification section of this bulletin.

As previously implied, collection of the BNDD number will allow DMS to team with prescribing providers with the goal of providing improved quality of care for the recipient. For instance, prospective and retrospective drug use review and other monitoring activities have identified Missouri Medicaid patients that have the diagnosis of asthma and are not utilizing inhaled steroids, patients not taking prenatal vitamins during their pregnancy, and patients that are apparently not adhering to their medication regimens. The agency has also identified patients at high risk for adverse outcomes due to drug-drug interactions, drug disease contraindications, duplication in therapy, over utilization and underutilization. In addition, providers and other Missouri taxpayers will benefit from a more cost effective, coordinated health care delivery system that will include your involvement through this and future enhancements.

With your assistance, DMS will be able to use the BNDD number you provide to identify the individual's prescribing provider and team with that provider in a timely manner to improve the overall quality of the individual's care. DMS will reinforce your communications with prescribers about these issues by providing them with information they may not have had at the time of treating their patients, (such as the patient seeing another physician and receiving a drug that interacts with the one prescribed.)

FURTHER CLARIFICATION OF SPECIAL CLAIM FILING ISSUES -- PRESCRIBER IDENTIFICATION

For in-state prescribers, enter the Missouri Medicaid provider number or BNDD number (available via the Internet) in the appropriate field. For prescriptions written by advanced practice nurses or other applicable health care professional, enter the BNDD number (if registered with this agency), the Missouri Medicaid Provider number, or the BNDD of the collaborating physician.

For out of state prescribers, enter the Missouri Medicaid provider number if the prescriber is enrolled as a Missouri Medicaid provider, or the abbreviation for the state in which the prescriber is located and the provider's seven-digit telephone number, without area code. For example, enter KS1234567 for a Kansas physician with the telephone number (913)123-4567.

Continue to enter these values in the prescriber identification field in the applicable claim format:

Claim Version	Field Number
Paper	9
POS V 3.2	411
POS V 3.C	411